

- Q: I have established connection with my smartphone, but I am not hearing any sound.
- A: Please check the volume on both devices. Some smartphones require you to setup your Bluetooth® headset as an audio output device before sound is transmitted. Please see the instructions of your smartphone for details. If you are using a music player or another *Bluetooth*® device, make sure it supports the A2DP stereo music profile.
- Q: Why is the connection unstable, and cutting out intermittently?
- A: Please make sure there is no nearby WIFI, radio, or other source of interference between the headset and the Bluetooth® device.
- Q: Can I use the headset while its charging? A: No, you cannot use the headset while it is charging.
- Q: Why is the headset not responding? A: Please try to reset the headset. See Factory Reset
- section on page 4.
- Q: Why is the sound not very clear? A: Please adjust the volume on your phone and/or headset. Make sure there is no source of interference nearby. Remain in proximity with your smartphone.

— 9 —

- 1. Please read the manual carefully before using the headset, and keep it for future reference.
- 2. The headset needs to be fully charged prior to first-time use.
- 3. Recharge the headset periodically if left unused for over two weeks.
- 4. Only use chargers made by a qualified manufacturer.
- 5. If the headset cannot be located by your phone, check whether it is in pairing mode. If left unconnected for an extended time, the headset will exit pairing mode. Please reconnect to the *Bluetooth®* mode on your phone. If a pairing or connection issue occures with the headset and/or phone, then reboot and/or reset each, as appropriate.

Warranty Information

Please register online at: www.ehx.com/product-registration or complete and return the enclosed warranty card within 10 days of purchase. Electro-Harmonix will repair or replace, at its discretion, a product that fails to operate due to defects in materials or workmanship for a period of one year from date of purchase. This applies only to original purchasers who have bought their product from an authorized Electro-Harmonix retailer. Repaired or replaced units will then be warranted for the unexpired portion of the original warranty term.

-10-

- office listed below. Customers outside the regions listed below, please contact EHX Customer Service for information on warranty repairs at info@ehx.com or +1-718-937-8300. USA and Canadian customers: please obtain a Return Authorization Number (RA#) from EHX Customer Service before returning your product. Include with your returned unit a written description of the problem as well as your name, address, telephone number, e-mail address, RA# and a copy of your receipt clearly showing the purchase date.
- United States & Canada
- EHX CUSTOMER SERVICE ELECTRO-HARMONIX c/o NEW SENSOR CORP. 55-01 2ND STREET LONGISLAND CITY, NY 11101 Tel: 718-937-8300 Email: info@ehx.com

Europe JOHN WILLIAMS ELECTRO-HARMONIX UK 13 CWMDONKIN TERRACE SWANSEA SA2 ORQ UNITED KINGDOM Tel: +44 179 247 3258 Email: electroharmonixuk@virginmedia.com

-11-

uitable for children under age three

Set a low volume setting before using the headset. Long-term exposure to loud music or sounds may cause ng damage. It is best to avoid high volume levels when using

- the headset, especially for extended periods Using the headset limits your ability to hear noises around you, regardless of listening volume. Please use caution when using
- these headset. Do not use the headset when operating a motor vehicle, a bicycle, or machinery; or where your inability to hear outside sounds may present a danger to you or others.
- Check and obey applicable laws and regulations in your jurisdiction on the use of a headset when operating a vehicle.
- Stop using the headset if you find its operation disruptive or distracting while operating any type of vehicle or performing any activity that requires your full attention.
- Do not drop, sit on, or allow the headset or earpieces to be immersed in water.
- Do not use the headset if one or both of the earpieces is damaged.
- Keep away from fire, water, and high voltage equipment.
- Do not modify, disassemble, open, drop, crush, puncture, or shred the headset.
- Do not expose the headset to extreme temperatures (below 0C/32F or above 45C/113F).
- Do not attempt to replace the battery in the headset you may damage the battery, which could cause overheating and injury.
- Do not short-circuit the batteries.
- In the event of a battery cell leaking, do not allow the liquid to come in contact with the skin or eyes.
 - -12-

- sleep with the USB or put it under a blanket when in it is in use. Play time: 9-12 hrs. The headset contains components and radios that emit Recharge time: ~2 hr. electromagnetic fields. They also contain magnets. These Operational frequency band: 2.4 GHz electromagnetic fields and magnets may interfere with pace makers, defibrillators, or other medical devices. Max, transmitted power in operational band 10 dBm Operation range: 10m / 32ft Maintain a safe distance of separation between your medical Battery type: Lithium - Polymer device and the headset. Bluetooth[®] Version: V5.0 Consult your physician and medical device manufacturer for Standby Time: ~350 hrs. information specific to your medical device. Stop using the headset if you suspect it is interfering with your pacemaker, Wireless Profile: HFP/A2DP/HSP/AVRCP defibrillator or any other medical device. Chipset: CSR 8635 • Earbuds can lead to ear infections if not properly cleaned. Clean Charging Voltage: DC 5V the earbuds regularly with a soft lint-free cloth. Don't get moisture Talking Time: ~ 10 hrs. in any openings, or use aerosol sprays, solvents, or abrasives. Note: Play/talking time varies according to volume and If a skin problem develops, discontinue use. If the problem persists, consult a physician. audio content. When using the headset in areas where the air is very dry it is easy to build up static electricity and possible for your ears to receive a small electrostatic discharge from the headset. To minimize the risk of electrostatic discharge, avoid using the Notices headset in extremely dry environments, or touch a grounded unpainted metal object before using the headset. • Do not use the headset during a thunderstorm as it could misfunction and increase risk of electric shock. Keep the headset dry by one or more of the following measures: -13--14-

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the ECO Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference

 Connect the equipment to an outlet on a circuit different from that to which the receiver is connected. Consult the dealer or an experienced radio/ TV technician for help Changes or modifications not expressly approved by the party

responsible for compliance could void the user's authority to operate the equipment. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: 1) this device may not cause harmful interference, and

(2) this device must accept any interference received, including interference that may cause undesired operation.

Canadian Compliance:

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitatio est autorisée aux deux conditions suivantes; (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Bluetooth® Industry Canada Statement: This Class B device meets all requirements of the Canadian nterference-causing equipment regulations.

Cet appareil numérique de la Class B respecte toutes les exigences

